

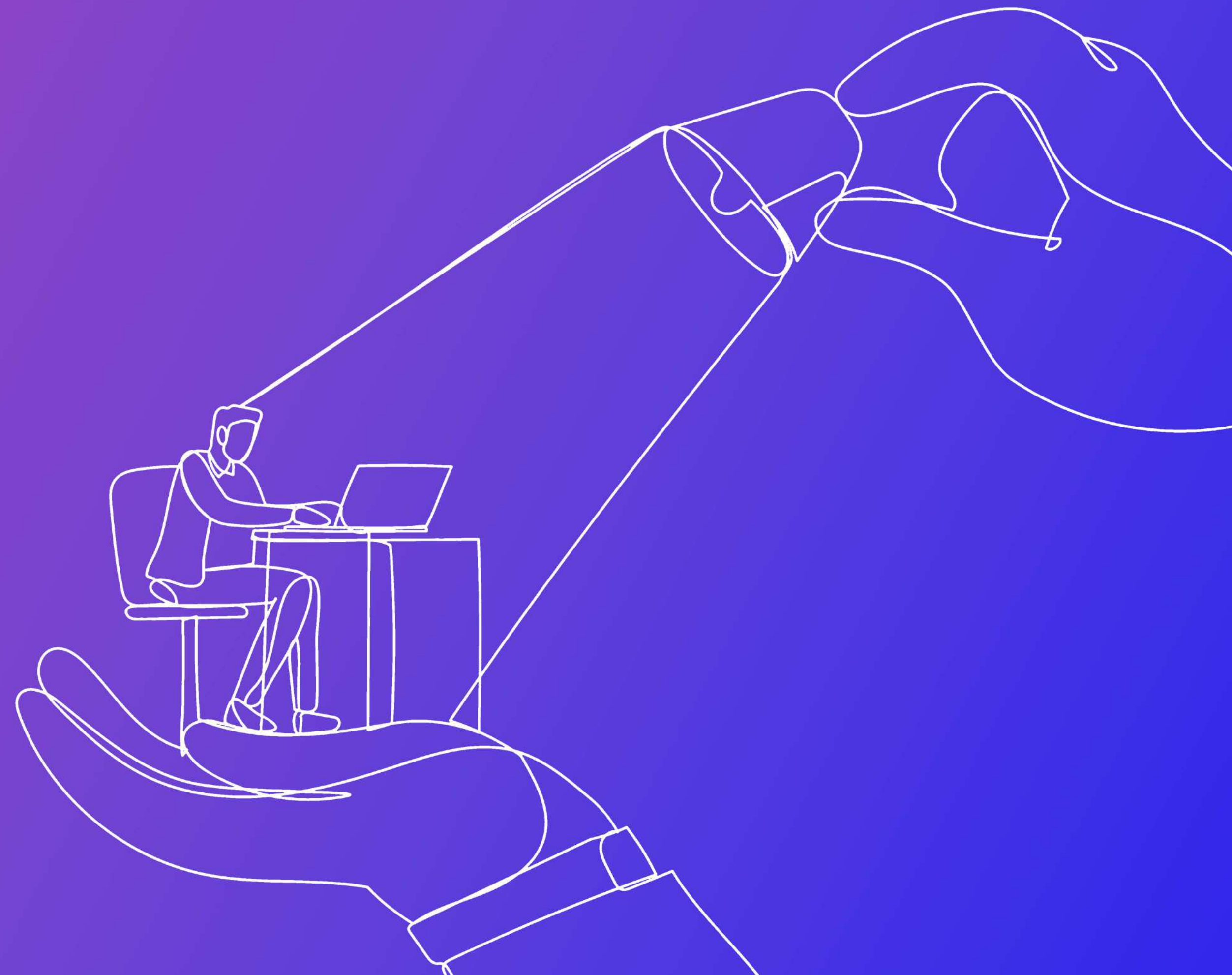
CASE STUDY



FacilitySync

Streamlining Facility Management:
Maintenance, Permits & Rentals with
Efficiency and Control.

www.zoondia.com



FacilitySync

Category : **Facility Management**

Location : **Saudi Arabia**

Business Background

A prominent automotive group based in Jeddah sought a comprehensive solution to manage their facilities more efficiently. The company faced challenges in handling maintenance schedules, rental contracts, permits, and licenses, which affected operational efficiency and customer satisfaction. Approaching us for a tailored solution, we developed a Facility Management Application to address their unique needs, improve resource allocation, and enhance service quality.



Challenges

- **Inefficient Maintenance Tracking**
Managing facility maintenance schedules manually led to delays and unplanned downtimes.
- **Fragmented Data Management**
Rental contracts, permits, and licenses were managed across multiple platforms, causing inefficiencies and errors.
- **Resource Allocation Issues**
Lack of visibility into resource utilization resulted in suboptimal operations.
- **Customer Satisfaction Concerns**
Operational inefficiencies negatively impacted service quality and response times.



Approach

● Research & Analysis

Our team conducted a comprehensive analysis of the automotive group's workflows, identifying key bottlenecks and inefficiencies. We collaborated closely with stakeholders to understand their pain points and expectations.

● Designing the Solution

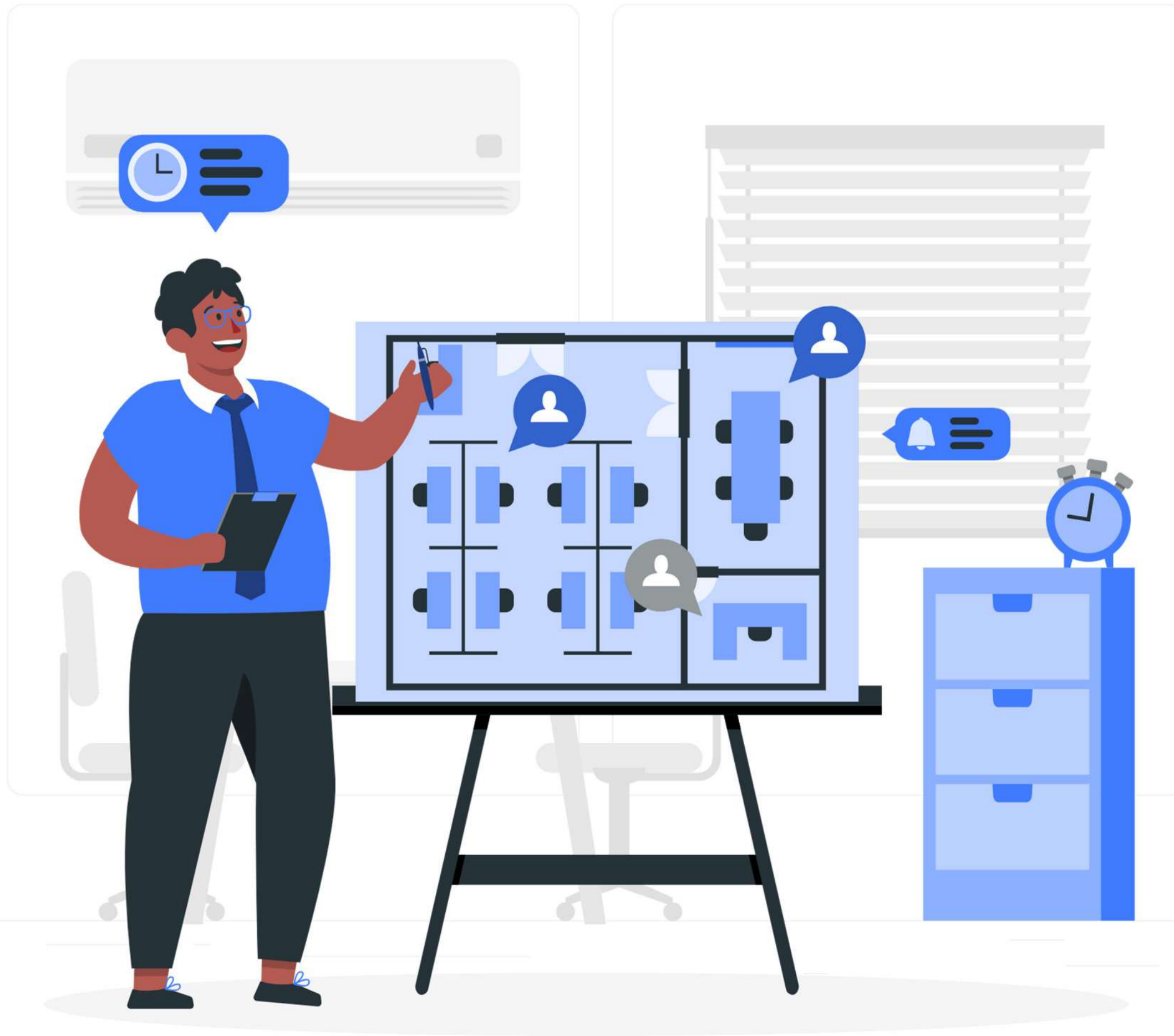
Based on the findings, we proposed and developed a Facility Management Application featuring:

- ▶ **Centralized Data Management:** Consolidates all information related to facilities, rental contracts, permits, and licenses in a single platform.
- ▶ **Automated Maintenance Scheduling:** Ensures timely reminders and tracking of maintenance activities.

- ▶ **Resource Optimization Tools:** Provides insights into resource allocation and utilization for better decision-making.
- ▶ **Real-Time Reporting:** Enables managers to monitor progress and compliance through intuitive dashboards.

● Implementation

The system was developed as a scalable, user-friendly platform integrated with the group's existing infrastructure. Our team ensured a smooth deployment with hands-on training for staff.



Results

● **Enhanced Operational Efficiency**

The automation of maintenance schedules and centralized data management significantly reduced

● **Improved Resource Allocation**

The system provided better visibility, leading to optimal utilization of resources.

● **Regulatory Compliance**

Timely tracking of permits and licenses ensured adherence to legal requirements.

● **Customer Satisfaction**

Faster response times and streamlined operations improved the overall customer experience.

● **Cost Savings**

Operational improvements led to reduced overhead and minimized unplanned expenses.

Preferred Industries

● **Automotive**

Dealerships and service centers needing streamlined facility and maintenance

● **Real Estate and Property Management**

Managing rental contracts, permits, and maintenance for multiple properties.

● **Hospitality**

Hotels and resorts requiring efficient management of facilities and compliance.

● **Healthcare**

Hospitals and clinics needing strict adherence to maintenance schedules and licensing.

● **Manufacturing**

Factories managing equipment maintenance and resource allocation.

● **Retail**

Shopping centers and retail chains ensuring optimal facility management.



Screenshots

Dashboard

Welcome, super admin

Rental Contracts Management

Rental Payments Tracking

Name	Payment Due	Not Yet Due	Total
BMW	1	0	1
FORD	1	0	1
Total	2	0	2
% vs. TOTAL	100%	0%	100%

Contracts Renewal Tracking

Name	Renewal Due	Not Yet Due	Total
BMW	0	1	1
FORD	1	0	1
Total	1	1	2
% vs. TOTAL	50%	50%	100%

Permits and Licenses

Permits

Branch List

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July 24, 2023, 12:15 p.m.

SL No	Branch Code	Branch City Name	Business Unit	Business Type	Status	Action
1	JAG KHO 001	Al Khubar	BMW	1S		⋮ 🗑️
2	HARAMAIN-JED-0001	Jeddah	FORD	2S	RENTED	⋮ 🗑️
3	153-JED BMW Tahilyah 1S New.	Jeddah	JAG	1S	OWNED	⋮ 🗑️
4	102-KHM HPV Al-Hezam QS	Khamis Mushayt	HYN	1S	RENTED	⋮ 🗑️
5	177-JED Ford Automall 1S	Jeddah	FORD	1S	RENTED	⋮ 🗑️
6	153-JED BMW Tahilyah 1S New	Jeddah	BMW	1S	OWNED	⋮ 🗑️
7	152-JED BMW Automall 1S	Jeddah	BMW	1S	RENTED	⋮ 🗑️
8	106-MED Chery Airport Rd 3S	Al Madinah Al Munawwarah	CHE	2S	RENTED	⋮ 🗑️

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New Branch

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[Back](#) [Branches](#) [Permits & Documents](#)

Permits & Documents

Commercial registration

Select Branch *

CR Number

CR expiry date

CR Copy

Baladiya Permit

Civil Defence Permit

New Branch

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July 24, 2023, 12:14 p.m.

[Back](#) [Branches](#) [General Data](#)

Branch General Data

Branch Code, Name & City

Branch Code *

Branch Name

Branch City *

Branch Type, Business Unit & Type

Branch Type *

Business Unit *

Business Type *



KEY TAKEAWAYS

This case study highlights how tailored digital solutions can revolutionize facility management. By implementing the Facility Management Application, the automotive group achieved operational efficiency, enhanced compliance, and improved customer satisfaction. The solution's success showcases its potential across various industries, driving better service delivery and operational excellence.



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